



Short Term Seasonal Touring 2022 - Conditions and Rules

I hereby apply for Seasonal Touring Pitch for the 2022 season. Payment of my fees acknowledges that I will abide by all the terms and conditions as stated below.

All Seasonals must carry insurance including third party cover. The Park wishes to make clear that it accepts no responsibility for the owner's property including the caravan, all property at the Park is at the owner's risk.

Covid 19 notice

(Please note, changeable with reference to latest Government guidance and independent health & safety advise)

You must not travel to the park if you or any of your booking party have any of the symptoms of Covid – 19. You are not permitted to self-isolate at Ross Park. If you contract any symptoms whilst staying on Park, you must call us and make us aware & make arrangements to return home immediately.

We are required by Government Track & Trace to keep the name, address & contact details, along with visitation dates, of any person that is using your caravan and does not live at the same address as that in which the pitch is booked. As per the rules below, this should be immediate family members only.

All of our Park rules must be abided by failure to do so, will result in you losing your Seasonal pitch with immediate effect and all fees are non-refundable. Further Park rules can be viewed on our website at www.rossparkcaravanpark.co.uk

- 5 mph speed limit must be obeyed at all times throughout the Park.
- It is the Seasonal's responsibility to ensure visitors are made aware of and comply with the Park rules and that visitors fees are paid & all visitors must sign in and out at reception for fire regulations. Visitors are only permitted by prior management agreement.
- Your fees includes the use of Caravan & one single Awning. We do not accept pup tents or additional awnings.
- All dogs must be kept on a lead at all times (including when on your pitch) and may not be allowed to wander freely around the Park. Please ensure you pick up any dog mess and dispose of in the dog bins provided. We have a maximum of 2 dogs per pitch permitted.
- All Seasonals must be considerate of their neighbours and not cause any nuisance to them. Radios, music systems and televisions should be used with consideration for other guests during the day. After 10.30pm we request no noise which may cause annoyance to others and after 11.00pm there should be complete silence with no audible noise for adjoining pitches. Generators are not allowed.
- The use of fences of any type will not be permitted at any time. A windbreak may be used while the Seasonal is on site, it must be removed and stored tidily whilst the caravan is unoccupied.
- Any awning left erected whilst you are away from the park, is the sole responsibility of the owner.



- No plant pots/ornaments or flag poles are permitted on your pitch.
- Ross Park Homes Limited reserves the right to use any full season pitch for overnight stays if the Seasonal caravan is removed from the Park for any length of time. Seasonals are required to advise us of any removal and return date at least 7 days in advance of removal.
- If you require winter storage, please ensure that all working parts of the caravan are maintained to an appropriate level, i.e., the legs can be moved, the hitch and jockey wheel are in good working order, the handbrake works and that the tyres are correctly inflated. No goods other than those classed as fixtures & fittings may be left in the caravan over winter and locks should be of the tow hitch variety, not wheel clamps.
- There will be no ball games, or games which involve the use of objects which may cause damage to caravans, cars, persons, or property on the park.
- Flying of kites and drones is not permitted.
- A maximum of one car is permitted on your pitch at any time & all other cars must be parked in the carpark.
- Boats must be stored in the carpark at all times.
- A Seasonal pitch restricts the use of the seasonal pitch to the customer named on the booking and the customer's immediate family. Use by any other parties must be agreed by the Management prior to their arrival. The subletting or hire of the accommodation is strictly forbidden.
- The use/installation of any electrical equipment not fitted as standard to a caravan is not allowed.
- The use of barbeques is permitted; raised off the ground, fuel must be charcoal or gas only, no campfires, fire pits or Chinese/Thai lanterns are permitted.
- Seasonal pitches are intended for holiday/short stay use only. They may not be used as a residential pitch under any circumstances, we require proof of a main residence elsewhere by production of utility invoices, for us to keep securely in your personal file.
- You are not permitted to have your post delivered to the Park.
- We will cut all the grass on the main areas of the Park, but Seasonals must ensure that the immediate area around their caravan is kept neat without unsightly growth adjacent to awnings, wind breaks and guy ropes.
- All caravans must be cleaned before sited on the Park & be kept clean whilst sited on the Park.
- Any Seasonals found in breach of any of the above rules will first be cautioned. If the breach reoccurs the Seasonal pitch will be terminated. Reimbursement of fees paid will be at the discretion of the Management and will take into account any costs or damages to the Park.



- Under no circumstances must any gas bottles be chained together at any time.
- A spare set of your keys should be left with reception during the season.
- You should unplug your electric & water when not on Park.
- We have a Zero tolerance of abusive and aggressive behavior to any of our staff team and/or any other customer on Park. Any such behavior will result in you losing your pitch with immediate effect.
- Your deposit payment is non-refundable under any circumstance & we do not refund for any days that your caravan is not on park, this includes you arriving later than the commence date of the season.

I agree to abide by the rules/conditions of Seasonal Pitch at Ross Park as enclosed & to abide by the 'Booking conditions' as stated on the Ross Park website. I undertake all responsibility of ensuring that my guests do likewise. I am aware that breaches of the Rules by myself, members of my family or guests and failure to pay fees when due, will result in the termination of my Seasonal Pitch.

Signed

Printed

Date

(Please return a copy to the office)

Updated 26.09.21

